DocsCorp

Summary of DocsCorp Benefits for Workshare/Litera Customers

Summary

In 2019 there was a significant consolidation of vendors in an area of the legal technology space in which DocsCorp is a key player. DocsCorp remains an independent, privately held company with strong revenue growth. We continue to develop, support, and maintain our products in-house.

Organizations turn to DocsCorp when stability and performance issues and/or a lack of quality support for incumbent products motivates them to look for an alternative. As part of its product suite, DocsCorp offers easy-to-use, reliable, and accurate document comparison and lightning-fast metadata removal combined with email recipient checking.

To date, over 100 clients have switched to DocsCorp from competitive solutions, including Workshare and Litera, because of superior product stability, support, and functionality.

Metadata Removal and Email Security

For metadata cleaning and outbound email security, cleanDocs is the fastest, most robust, and stable product on the market. It can be deployed on the desktop and/or server.

Speed

The speed at which your chosen metadata cleaning application works is important because it has a direct impact on the productivity of your staff. In independent studies, cleanDocs was found to be five times faster than Workshare Secure and 16 times faster than Litera Metadact.

Reliability

Findings also showed that Workshare Protect failed to clean several high-risk metadata items, including embedded objects.

cleanDocs successfully removes access to metadata from both embedded Excel spreadsheets and PDFs. Additionally, cleanDocs removes text beneath a highlight of the same color (often these are manual attempts at redaction and would have been readily accessible if the reader had simply copy/pasted).

Email Recipient Checking

Human error, like emailing the wrong person or attaching the wrong file, is the number one cause of inadvertent data breaches. cleanDocs can minimize these sorts of breaches by identifying potential risks in the list of external email recipients and asking the user to confirm that these recipients are correct. Users can clean attachments of metadata and action a series of time-saving tasks like convert to PDF or ZIP all from cleanDocs.

cleanDocs is currently the only product on the market to protect users from improper redaction for both MS Office and PDF documents

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Document Comparison

Independent testing has found compareDocs to be the most accurate and reliable document comparison product on the market.

Speed and accuracy

compareDocs analyzes documents in their native format so no conversion is required. This produces a faster, more accurate result.

compareDocs offers Microsoft Word Track Changes Accept/Reject functionality in its comparison reports. Working from these kinds of reports is on average 25% faster compared to working from a traditional redline report. This helps users significantly decrease the amount of time spent on the document review process.

Other DocsCorp Solutions

pdfDocs

Over the course of 15 years, pdfDocs has been developed and enhanced for core legal workflows such as redaction and bundling many documents and folders into a single, secure PDF. Users can create, collate, edit, and merge PDF files from multiple sources.

pdfDocs binder as an additional module offers huge time savings with its document bundling functionality for the easy creation of Closing Books/Court Bundles. It automates the creation of hyperlinks and an interactive Table of Contents, which can save some departments up to hundreds of hours per project. Other features include:

- Integration with multiple document and legal practice management systems
- Enterprise-level features (for GDPR/CCPA compliance)
- Low cost of entry
- Mass document conversion, extraction of attachments from emails

contentCrawler

contentCrawler is an automated bulk OCR processing service. It finds and assesses image-based documents that need compression and a text layer.

It works behind the scenes to ensure that documents in file systems or Network drives are text-searchable. This is crucial for finding any potential dark data (CVs, passport photos, scanned PDFs, image files). Other benefits include:

- Assisting with DSAR (data subject access requests), as clients can ask for their data anytime under the GDPR
- Compression to reduce file sizes, which makes it easier and faster to move to the cloud, reduces cloud storage costs, and quickens search processes
- Maintaining proper data hygiene within your document repositories

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- Integration with leading document and legal practice management systems, including iManage and Microsoft SharePoint
- Available as a built-in service for NetDocuments users (NetDocuments OCR, powered by contentCrawler cloud) – no additional configuration required

Product Support

High levels of customer satisfaction is one of the main reasons why clients switch to DocsCorp. Our Support Teams are locally-based with global reach. We have Support resources in Pittsburgh, Portland (OR), Chicago, London, and Sydney.

Our Product Development teams are also very responsive to customer enhancements. DocsCorp was rated "Excellent" by its community of users when asked how they would describe it to colleagues (68% Net Promoter Score).

Roadmap

DocsCorp adds new features to its products when and where they add value to our clients and the changing needs of their business.

DocsCorp maintains a published roadmap for each product and has invested R&D resources to develop new offerings in 2020 (i.e; PowerPoint comparison and three-pane view for compareDocs). We remain committed to innovation driven by feedback from our clients and industry thought leaders.